



Worldwide Journal of Creative Research and Thoughts (WJCRT)

(Peer Reviewed, Open Access Academic Journal)

Website: www.wjcrt.org | Email: editor@wjcrt.org

Date: 05 April 2026

To,
A Renuka

Subject: Confirmation of Research Paper Publication

Dear A Renuka,

We are pleased to confirm that your research paper titled **“Text Analytics for Solving Employee Helpdesk Challenges”** has been successfully published in the Worldwide Journal of Creative Research and Thoughts (WJCRT), Volume 02, No. 02, Apr- Jun 2026.

Your paper is now available online at:

<https://wjcrt.org/index.php/wjcrt/article/view/32/72>

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The editorial board extends its sincere appreciation for your valuable contribution to our journal. Your research work demonstrates a high standard of academic excellence and adds significant value to the journal.

We congratulate you on this achievement and look forward to your continued association with WJCRT in future publications.

With best regards,

Dr. Sushil Kumar

Editor-in-Chief

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